

GRI Content Index

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3.11	Significant changes from previous reporting periods in the scope, boundary or measurement methods applied in the report	Not applicable, since this is the Bank's first CSR Report
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4.1	Governance structure of the organisation, including committees under the highest governance body responsible for specific tasks	This information is provided in Sberbank's Annual Report
4.2	Indication of whether the Chair of the highest governance body is also an executive officer	This information is provided in Sberbank's Annual Report
4.3	For organisations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members	The information is provided in the Annual Report
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Environmental performance indicators

EN4	Indirect energy consumption by primary energy source	79
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Human Rights Performance Indicators

HR4	Total number of incidents of discrimination and actions taken	In 2010, no incidents of discrimination at the Bank were reported
HR6	Operations identified as having significant risk for incidents of child labour, and measures taken to contribute to the elimination of child labour	The Bank does not carry out any operations associated with a significant risk for incidents of child labour
HR7	Operations identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of forced or compulsory labour	The Bank does not carry out any operations associated with a significant risk for incidents of forced or compulsory labour
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken	In 2010, no incidents of violations involving rights of indigenous people at the Bank were reported

Labour Practices and Decent Work Performance Indicators

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Product Responsibility Performance Indicators

PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	32
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Society Performance Indicators

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Financial Services Sector Supplement

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